

February 9, 2021

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

PUC 1-1

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - o Arrears 30 Days 60 Days
 - o Arrears 60 Days 90 Days
 - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - o Residential
 - o Residential Low-Income
 - o Small Commercial and Industrial ("C&I")
 - o Medium C&I
 - o Large C&I
- Historic Comparisons -12 Months' Historic Data
 - Variance in dollars
 - Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

ELECTRIC

Footnotes (if necessary)

Summed on billing month rather than calendar month.
 Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.

Company: Narragansett Electric Company (Electric Business)

Tab: GAS

Date: 3/6/1921

	Mar Apr May Jun	2019 July Aug	Sep Oct Nov	, Dec Jan	Feb Mar Apr	May Jun Jul	2020 Aug Sep	Oct Nov	Dec Jan 2/6	2021 Mar	Apr	Year-Over-Yea May Jun Jul Aug	r Variance (Percent Change) Sep Oct	Nov Des	: Jan Feb	Year-Over-Year-Variance (Amount Change) Mor Apr Moy Jun Jul Aug Seg Oct Nov Dec Jon Feb
# of Customers Residential Low Income Residential		2,068 - 221,977 - 222,043 - 0,299 - 20,268 - 20,257 -	222,334 222,714 22 20,248 20,320 2	24,268 <u>225,445</u> <u>225,330</u> 20,456 <u>20,531</u> <u>20,537</u>	225,922 226,356 226,961 20,563 20,575 20,581	226,267 226,101 2 21,087 21,079	25,453 <u>225,804</u> <u>225,7</u> 11,495 <u>21,133</u> <u>21,2</u>	19 226,771 227,57 54 20,440 20,14	228,291 228,351 19,536 19,423	228,512 1.6% 19,405 1.1%	2.0%	1.8% 1.8% 1.6% 3.7% 3.8% 6.1%	1.7% 1.5% 4.3% 5.0%	1.8% 0.6% 1.5%	1.3%	3,664 4,347 3,994 4,033 1,276 3,761 3,865 4,657 3,306 2,846 227 248 748 780 1,227 576 1,006 110 000 2005
Small C&I Medium C&I Large C&I	18,657 18,643 18,600 18 5,102 5,104 5,100 5 774 773 771	8,536 18,504 18,512 5,101 5,102 5,102 769 768	18,530 18,601 1 5,115 5,124 769 773	18,889 19,026 19,036 5,151 5,169 5,170 779 781 782	19,131 19,170 19,219 5,182 5,179 5,189 784 784	19,160 19,074 1 5,190 5,188 781 779	9,026	25 19,149 19,26 58 5,071 5,07 82 788 78	19,298 19,330 5 5,081 5,085 789 793	19,321 2.7% 5,086 1.5% 794 1.3%	3.1% 1.7% 1.4%	3.0% 2.9% 2.8% 1.8% 1.7% 1.6% 1.3% 1.0%	3.2% 3.2% -0.4% -0.9% 1.7% 1.7%	2.9% 2.0% -1.0% -1.5% 1.9% 1.2%	1.4% -1.7% 1.0%	- 513 576 560 538 522 594 595 548 372 272 272
# of Customers w/ Arrears Residential	39,582 43,164 40,708 35 0,251 0,517 9,270 6	9,047 40,653 39,147 6,661 6,591 6,512	38,855 38,524 4 6705 6,996	19,543 270,952 270,855 43,264 41,424 43,218 7,739 7,935 9,914	271,381 272,064 272,734 49,120 52,486 54,860 6,975 6,990 7,750	52,102 53,033 4 5 891 5 990	1,937 271,908 271,9 18,594 49,234 49,6 7,134 7,162 6,9	24 49,491 50,68	3 53,963 47,447 7,076 6,518	47,698 32.6% 6.710 25.5%	27.1%	28.0% 35.8% 19.5% 31.2% 0.4% 9.3%	25.8% 27.7% 10.0% 3.7%	28.5% 17.1%	30.3%	4,941 3,007 5,337 5,468 5,317 5,668 4,952 4,967 3,000 2,004 1,004
Small C&I Medium C&I Jarge C&I	2,620 3,513 3,003 2 - 603 881 707 8	2,426 2,650 2,521 561 613 566 74 87 73	2,616 2,439 2 2,439 2 2 2,439 2 2 2 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	7,9426 7,653 6,614 3,243 3,204 2,759 779 782 653	3,318 3,990 4,922 750 895 1,225	3,956 3,758 876 878 105 135	7,154 7,165 0,5 3,347 3,293 3,1 834 662 66	25 3,083 3,37 34 713 75	5 3,565 3,186 810	3,314 52.3% 921 48.4%	40.1% 39.0%	31.7% 54.9% 26.3% 17.1% 56.1% 36.1% 4.0% 82.4% 119.5%	30.6% 19.5% 17.0% 6.0% 7.6% 7.6%	26.4% 4.1% 21.1% -2.7%	11.3% 9.2% 28.3%	1370 1409 1503 1532 667 7772 650 664 1331 361 4 1 221 56 36 36 36 36 124 121 315 361 4 1 31 361 4 1 31 361 4 1 31 361 4 1 31 31 361 4 1 31 31 361 4 1 31 361 4 1 31 361 4 1 31 361 4 1 361 4 1 31 361 4 1 31 361 4 1
Total # Arrears 30-60 Residential	52,140 57,203 52,839 49 20,231 21,202 16,947 14	9,069 50,594 48,819 4,456 16,672 14,859	48,866 48,511 5	54,830 53,358 55,552 19,596 18,158 18,846	60,261 64,392 68,228 23,924 22,971 19,538	63,792 64,791 6	0,100 60,464 60,4 3,165 14,264 15,3	59,974 61,67 63 15,946 16,56	0 65,603 58,100 20,085 15,336	58,836 23.5% 15,090 13.5%	19.3%	20.7% 32.0% 18.8% -8.3% 21.2% -21.0%	23.9% 23.7% -4.0% 2.4%	23.6% 12.5% 3.7% -15.5%	22.9%	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Low Income Residential Small C&I Medium C&I		1,017 1,011 857 1,188 1,550 1,372 1,372 318	1,027 1,098 1 1,479 1,319 1 365 341 1	1,345 1,569 2,012 2,190 1,565 396	1,485 1,235 1,161 2,224 2,311 518 575 682	999 1,023 1,471 1,599 456	757 840 8 1,307 1,421 1,3 402 289 3	853 94 77 1,566 1,82 24 421 43	1,382 1,294 1,705 1,705 490	1,293 -36.3% 1,800 50.4% 600 60.6%	-37.5% -6.4%	-8.3% 21.2% -21.0% -28.2% 0.6% -25.1% - -5.0% 34.6% -15.7% - -6.3% 48.1% 13.9%	-2.0% -13.6% 3.6% -6.9% -9.1% -11.2%	-22.3% -29.4% 18.7% -16.7% 23.5% -21.1%	-11.9% -7.7% 5.9%	
Large C&I Total # Arrears 60-90	53 101 52 24,205 26,269 20,319 17	50 48 41 7,019 19,634 17,447	58 48 2 17,930 18,186 2	88 81 75 23,773 22,437 22,894	61 86 100 28,212 27,311 23,792	35/ 456 70 18,403 20,667 1	113 47 5,744 16,861 17,9	48 56 7 39 18,842 19,84	7 97 90 7 24,062 18,915	135 62.3% 18,918 12.8%	-1.0% -9.4%	-17.3% 40.0% 135.4% -9.4% 21.4% -19.8%	14.6% -17.2% -3.4% 0.4%	16.7% -12.5% 3.6% -16.5%	7.2%	3.161 C.077 C.200
Residential Low Income Residential Small C&I	7,789 9,173 9,340 7 1,682 1,490 1,281 658 668 937	7,505 5,875 6,064 957 700 542 556 501 555	5,643 5,745 507 625 552 548	6,514 6,270 7,559 744 842 1,217 481 610 662	8,883 11,346 12,508 1,065 1,149 988 685 994 1,555	9,899 7,819 903 789 789 798 539	7,128 5,334 5,4 643 522 4 503 359 3	72 5,025 5,66 89 439 49 85 401 46	5,488 5,498 549 668 535 465	5,847 45.7% 743 -31.7% 483 51.1%	36.4% -33.7% 155.8%	6.0% 4.2% 21.3%	12.0% -3.0% -3.7% -3.6% 35.3% -30.3%	-12.5% -13.1% -29.8% -33.7% -26.8% -3.1%	-12.5% -34.8%	3,557 3,35 599 314 1,253 (730 (271) (720) (851) (782) (783) (7
Medium C&I Large C&I Total	- 152 - 118 - 212 - 1 - 17 - 13 - 35 - 5 - 10,298 - 11,402 - 11,805 - 5	114 118 120 1 11 24 13 1 9,143 7,218 7,294	110 106 1 - 6,827 - 7,032	93 143 138 10 16 15 7,842 7,881 9,591	136 208 341 26 31 49 10,795 13,728 15,441	188 135 20 23 11,808 9,305	131 99 8,438 6,338 6,4		98 125 7 17 21 6,687 6,777	118 36.8% 27 82.4% 7,218 33.3%	276.9% 35.4%	-11.3% 18.4% 11.0% -42.9% 109.1% 37.5% 0.0% 1.8% 16.9%	17.5% -35.5% 84.6% -33.3% -5.9%	-9.4% 22.6% 87.5% 70.0% -13.9% -13.9%	-31.5% -6.3% -15.2%	361 224 364 21 33 221 366 367
Residential Low Income Residential	11,562 12,789 14,421 17 5,631 6,170 5,648 4	7,086 18,106 18,224 4,987 4,880 5,113 500 504	18,211 17,399 1 5,171 5,163 1 5,95 5,72	17,154 16,996 16,813 5,339 5,424 5,585	16,313 18,169 22,814 4,425 4,506 4,901	26,670 27,695 2 4,899 5,177 1,697	8,301 29,636 28,7 5,734 5,801 5,5	89 28,520 28,46 76 5,292 5,28	28,390 26,613 5 5,145 4,556 1,098 1,016	26,761 57.1% 4,674 -20.0%	78.4%	84.9% 62.1% 56.3% -13.3% 3.8% 17.5% 275.7% 137.5% 16.6%	62.6% 58.1% 13.5% 7.8%	63.9% 65.9% 2.5% -1.0%	67.0% -5.1%	6,607 10,025 12,249 10,009 10,135 11,412 10,578 11,121 11,306 113,344 1 11,151 11,150 113,344 1 11,151 11,150 113,344 1 11,151 11,150 113,344 1 11,15
Medium C&I Large C&I Total	93 122 114 14 14 17,637 19,532 20,715 22	139 142 128 13 15 19 2,907 23,742 24,078	123	132 114 119 18 16 18 23,215 23,040 23,067	96 112 202 1 11 14 22 23,353 28,995	283 285 285 42 42 33,581 34,819 3	301 274 2 45 41 15,918 37,265 36,0	39 196 20 41 32 3 38 35,156 35,07	200 195 1 1 31 28 32,408	203 20.4% 31 0.0% 32,700 32.4%	65.6% 57.1% 48.4%	148.2% 105.0% 112.0% 1 200.0% 223.1% 200.0% 1 62.1% 52.0% 51.3%	14.1% 94.3% 15.8% 115.8% 49.4%	38.0% 56.8% 88.2% 72.2% 50.9% 51.1%	75.4% 93.8% 51.3%	19
\$ Arrears 30-60 Residential Low Income Residential	57,200,859 57,610,014 55,193,594 53,077 \$1,735,646 \$1,708,637 \$1,150,703 \$600	7,456 \$2,539,827 \$1,773,304 0,477 \$438,602 \$303,780	\$1,692,229 \$1,663,539 \$2,29 \$289,911 \$309,782 \$47	97,457 \$2,963,299 \$5,066,087 73,187 \$638,141 \$1,082,245	\$7,519,310 \$8,003,626 \$7,558,729 \$1,067,624 \$999,450 \$880,753	\$6,228,666 \$5,407,444 \$2,41 \$742,287 \$662,920 \$32	2,490 \$2,104,214 \$2,052,5 19,931 \$265,058 \$250,4	23 \$2,180,959 \$2,408,70 33 \$289,064 \$274,49	\$ \$4,307,600 \$6,102,051 \$ \$ \$501,718 \$721,352	i,407,811 11.1% \$756,613 -42.4%	-0.7% -48.5%	19.9% 75.7% 5.0%	18.7% 21.3% 12.7% -13.6%	31.1% 4.8% -42.0%	45.4% -21.4%	\$607.677 617.885 10.85.072 7.345.988 1227.3377 30.570 30.783 517.405 1112.46 1.344.307 6756.197, (627.884) 4066.416) 62.444 10.65.671 (68.721) (98.508) (20.718 (198.608) (198.608)
Small C&I Medium C&I Large C&I	\$748,063 \$838,851 \$472,799 \$240 \$876,450 \$930,671 \$608,277 \$373 \$418,102 \$700,403 \$499,435 \$195	0,877 \$200,856 \$147,483 3,745 \$334,711 \$230,159 5,039 \$284,632 \$197,461	\$176,237 \$146,582 \$20 \$222,365 \$272,219 \$37 \$261,722 \$150,272 \$26	33,832 \$277,292 \$472,861 77,976 \$471,539 \$509,908 55,207 \$351,734 \$530,686	\$718,306 \$945,157 \$1,109,718 \$716,930 \$819,108 \$1,175,746 \$ \$654,098 \$961,457 \$1,040,094	\$594,687 \$444,685 \$26 \$653,197 \$577,265 \$35 \$488,549 \$563,159 \$85	11,491 \$181,741 \$176,4 13,440 \$259,508 \$280,5 18,406 \$381,387 \$324,4	35 \$186,334 \$206,46 01 \$307,189 \$331,90 96 \$191,910 \$341,39	3 \$396,344 \$621,252 7 \$637,283 \$823,221 \$ 7 \$550,252 \$633,980 \$	\$714,697 26.3% ,057,552 -6.5% ,688,374 130.0%	32.3% 26.3% 48.5%	25.8% 84.6% 0.3% 7.4% 54.5% 5.6% -2.2% 188.7% 201.6%	23.2% 0.1% 12.8% 26.1% 93.1% 24.0%	27.1% 1.3% 12.8% -12.2% 27.7% 28.7%	42.9% 35.1% 56.4%	S197094 270,867 212,888 263,268 645 34,259 196 39,752 2,611 119,052 1557,341 256,075 44,505 205,550 18,779 29,469 54,156 34,570 (46,060) 165,744 154,355 355,661 (10,586) 36,120 57,3774 13,356 0.774 41,68 75,150 195,518
Total \$Arrears 60-90 Residential	\$10,979,120 \$11,788,576 \$7,924,808 \$4,487 \$2,996,408 \$3,711,976 \$3,965,360 \$2,881 \$1,766,987 \$4,487,733 \$4,773	7,592 \$3,798,627 \$2,652,187 1,559 \$1,910,007 \$1,357,194	\$2,642,464 \$2,542,395 \$3,61 \$1,016,668 \$986,993 \$99 \$356,052 \$346,550	17,659 \$4,702,004 \$7,661,787 98,225 \$1,090,972 \$1,989,320 94,052 \$353 \$33	\$10,676,269 \$11,728,799 \$11,765,040 \$13,286,198 \$4,422,873 \$5,282,406 \$170,664 \$190,200 \$11,765,040	\$8,707,386 \$7,655,473 \$4,15 \$4,912,495 \$4,292,420 \$3,30 \$742,194 \$600,000	5,758 \$3,191,908 \$3,084,3 10,500 \$1,767,416 \$1,436,1 12,541 \$344,295 A	58 \$3,155,456 \$3,562,96 72 \$1,277,505 \$1,460,09	\$ \$6,393,197 \$8,901,856 \$1 \$ \$1,509,637 \$2,514,764 \$ \$ \$224,297 \$366,947	,825,047 6.8% .896,760 47.6%	42.3%	9.9% 70.6% 9.4% 9.4% 72.8% 49.0% 72.8%	20.4% 16.7% 30.2% 41.3% 35.7% 41.0%	29.4% 46.3%	38.4%	3749,879
Low income Residential Small C&I Medium C&I	-31,200,837 -31,431,775 51,274,148 5811 5159,921 5231,169 5276,574 5165 5171,472 5260,754 5318,222 510,922 516,123 522,720 522,720	1,025 549b,825 5333,540 5,024 \$95,669 \$80,999 1,331 \$134,409 \$125,802	\$28,765 \$28,765 \$28,765 \$38,765 \$38,765 \$38,765 \$38,765 \$39,267 \$11,2554 \$39,267 \$11,2554 \$39,267 \$11,2554 \$39,267 \$11,2554 \$39,267 \$11,2554 \$	52,896 \$603,425 \$603,425 \$267,240 \$147,375 \$147,375 \$71,962 \$52,000	5/73,004 S883,399 S858,778 \$171,503 \$283,598 \$583,521 \$164,659 \$260,105 \$492,772 \$170,876 \$214,422	\$430,998 \$339,682 \$26 \$232,500 \$230,437	3,341 S118,846 S226,5 12,384 S118,846 S93,6 17,272 S147,788 S128,8 13,753 S200,707 A222	\$256,98 \$83,310 \$95,85 \$5 \$134,232 \$139,03	5 \$98,690 \$186,035 0 \$136,917 \$198,367 5 \$169,822 \$144,497	30.3% \$199,383 77.3% \$228,002 51.7% \$245,022 50.7%	152.4% 89.0%	70.4% 99.0% 132.5% 98.9% 132.5% 98.9% 132.5%	-3.7% -11.6% 46.7% 63.0% 17.5% 42.6%	-22.4% -9.5%	-30.576 62.6% -2.4%	102,007 102,
Total \$ Arrears 90> Residential	\$4,697,481 \$5,815,794 \$6,182,074 \$4,139 \$6,813,963 \$7,830,917 \$9,003,238 \$10,606	1,331 5134,409 5125,802 0,384 \$122,770 \$93,987 9,926 \$2,759,681 \$1,991,521 9,689 \$11,504,375 \$11,636,276	\$1,544,350 \$1,495,048 \$1,52 \$1,446,613 \$11.010,707 \$10.00	28,239 \$1,727,569 \$3,175,219 29,682 \$10,846.954 \$10.882.050	\$4,572,899 \$6,064,412 \$7,699,263 \$11,236,484 \$12.570,628 \$15,268,224	\$6,840,674 \$5,923,473 \$4,82 \$17,994,982 \$19,733,748 \$21,46	7,450 \$2,558,138 \$2,011,0	93 \$1,780,674 \$2,046,95 90 \$22,360.591 \$77.387.40	5 \$2,139,364 \$3,410,200 \$ 0 \$22,823,730 \$22,773,786 \$2	,020,073 108.6% 29.1%	32,4% 95,0%	10.7% 43.1% 74.9% 1 99.9% 84.4% 86.1%	28.5% 30.2% 96.7%	19.1% 33.9% 105.7%	23.8%	\$11,005 21,005 05,171 178,001 20,005 115,70 2,250 20,175 20
Low Income Residential Small C&I Medium C&I	\$4,307,125 \$4,916,370 \$5,007,154 \$4,651 \$145,300 \$181,652 \$241,835 \$293 \$480,032 \$517,823 \$543,665 \$577	1,797 \$4,600,913 \$4,795,950 3,428 \$306,768 \$279,812 2,924 \$598,724 \$587,846	\$4,850,687 \$4,840,767 \$4,90 \$276,551 \$267,417 \$28 \$610,653 \$616,734 \$61	09,807 \$4,882,740 \$5,037,721 83,727 \$263,415 \$261,213 18,104 \$665,595 \$669,443	\$4,236,607 \$4,472,983 \$4,946,396 \$399,245 \$454,513 \$643,728 \$630,001 \$684,269 \$871.532	\$5,175,773 \$5,507,805 \$6,16 \$945,818 \$1,067,184 \$1,15 \$1,047,645 \$1,153,007 \$1.07	9,330 \$6,323,099 \$6,019,5 8,516 \$1,193,228 \$943,7 6,188 \$1,006,746 \$924.3	72 \$5,604,617 \$5,495,45 43 \$763,005 \$736,60 50 \$760,678 \$777.52	3 \$780,983 \$743,719	,675,176 3.9% \$683,593 212.8% \$772,765 42.5%	0.6% 254.4% 68.3%	3.4% 18.4% 34.1% 291.1% 263.7% 277.7% 3 92.7% 101.2% 79.7%	31.8% 24.1% 26.4% 241.3% 71.3% 51.4%	15.8% 11.9% 185.3% 159.6% 23.3% 25.8%	6.5% 169.9%	\$155,858 20.00\$ 168,519 856,008 1568,417 1537,149 1168,855 753,850 585,643 315,904 1562,827 157,749 15
	\$480,032 \$517,823 \$543,665 \$577 \$71,090 \$82,277 \$118,175 \$11,875 \$11,875,510 \$11,875,510 \$11,875,510 \$11,875,510 \$11,875,510 \$11,875,510 \$11,975,907 \$14,914,166 \$16,336 \$17,011,230 \$11,515,907 \$14,914,166 \$16,336 \$17,011,230 \$11,515,907 \$14,914,166 \$16,538 \$17,011,230 \$11,515,907 \$14,914,166 \$16,538 \$17,011,230 \$11,515,907 \$14,914,166 \$16,538 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$17,011,230 \$11,655 \$11,6		\$169,949 \$199,764 \$23 \$17,354,454 \$16,935,389 \$16,95	36,552 \$248,840 \$246,060 57,874 \$16,907,545 \$17,096,486	\$164,654 \$149,340 \$249,777 \$16,666,992 \$18,331,732 \$21,979,657	\$326,150 \$25,490,368 \$27,876,113 \$30,38	15,777 \$758,338 \$771,6 19,034 \$32,054,553 \$31,113,4	37 \$703,398 \$620,91 32 \$30,192,289 \$30,013,00	\$615,190 \$519,282 \$30,130,510 \$29,323,228 \$2	\$532,653 110.1% 1,721,342 55.1%	179.9% 62.4%	176.0% 267.0% 348.1% 3 70.9% 70.7% 77.3%	75.0% 354.0% 83.6% 79.3%	252.1% 162.5% 78.3% 77.0%	78.2%	582.00 0.00.00 207375 0.0225 41726 50.000 0.000 0.000 50.000 50.000 50.000 0.0000 0.00000 0.00000 0.00000 0.00000 0.00000 0.000000
Residential Low Income Residential Small C&I Medium C&I Large C&I	\$17,011,230 \$19,152,907 \$18,162,292 \$16,658 \$7,309,628 \$8,076,780 \$7,432,005 \$6,063 \$1,053,284 \$1,251,672 \$991,207 \$695	8,703 \$15,954,210 \$14,766,774 3,902 \$5,536,340 \$5,433,270 9,328 \$603,293 \$508,295	\$14,155,510 \$13,661,239 \$14,20 \$5,396,850 \$5,399,200 \$5,66 \$510,252 \$502,765 \$55	05,364 \$14,901,225 \$17,937,458 67,046 \$5,884,502 \$6,723,390 60,455 \$601,406 \$1,001,314	\$22,041,992 \$24,997,127 \$28,109,360 \$6,083,895 \$6,355,832 \$6,685,927 \$1,289,054 \$1,683,268 \$2,336,967	\$29,136,143 \$29,433,112 \$27,12 \$6,661,255 \$6,854,550 \$7,01 \$2,011,893 \$1,840,229 \$1,56	2,213	85 \$25,819,054 \$26,251,29 50 \$6,086,606 \$6,026,93 17 \$1,032,649 \$1,038,92	\$28,640,967 \$31,390,101 \$3 0 \$5,925,649 \$5,707,109 \$ 5 \$1,205,997 \$1,475,319 \$,361,727 46.9% ,881,786 -13.0% ,597,673 59.8%	46.8% -17.2% 86.7%	60.4% 76.7% 70.0% -10.4% 13.0% 27.8% 103.0% 163.1% 162.3% 1	80.4% 83.3% 27.0% 20.4% 93.9% 137.9%	89.0% 84.8% 12.7% 6.4% 105.4% 88.7%	92.2% 0.7% 100.5%	\$5,985,897 8,956,833 10,973,851 12,774,409 11,166,003 11,877,999 11,787,275 12,157,815 12,05,599 13,782,742 893,739 1,082,759
Medium C&I Large C&I Total Billed Sales kWh or therms	\$1,527,954 \$1,709,249 \$1,470,164 \$1,127 \$592,014 \$949,762 \$965,381 \$408 \$27,494,111 \$31,140,370 \$29,021,049 \$24,958	7,999 \$1,067,844 \$943,807 8,466 \$535,891 \$451,098 8,400 \$23,697,577 \$22,103,244	\$923,431 \$987,220 \$1,10 \$555,225 \$422,408 \$57 \$21,541,268 \$20,972,832 \$22,10	38,830 \$1,277,449 \$1,326,725 72,077 \$672,536 \$944,605 33,772 \$23,337,118 \$27,933,492	\$1,511,591 \$1,763,482 \$2,540,049 \$989,627 \$1,325,233 \$1,771,656 \$31,916,160 \$36,124,942 \$41,443,959	\$2,131,841 \$2,069,955 \$1,65 \$1,097,298 \$1,257,216 \$1,85 \$41,038,430 \$41,455,062 \$39,37	16,901 \$1,414,041 \$1,333,7 17,936 \$1,349,431 \$1,221,9 12,242 \$37,804,596 \$36,208,8	46 \$1,202,100 \$1,248,46 46 \$988,009 \$1,057,30 54 \$35,128,418 \$35,622,92	5 \$1,555,184 \$1,765,307 \$ 5 \$1,335,274 \$1,297,449 \$ 0 \$38,663,071 \$41,635,285 \$4	,058,318 15.4% ,466,959 123.9% ,366,463 31.4%	48.6% 86.5% 33.1%	45.0% 83.5% 58.9% 13.7% 207.8% 254.2% 1 41.4% 66.1% 66.1%	49.8% 44.4% 99.1% 120.1% 71.0% 68.1%	21.8% 12.6% 133.9% 84.8% 67.5% 61.2%	98.5% 65.7%	\$255.528 \$80,800 661,677 914,596 \$670,677 470,224 410,315 214,880 19,678 277,355 77732,79 \$21,580 19,678 277,07 \$1
Residential Low Income Residential Small C&I	30,225,629 19,638,877 12,126,830 6,511 2,767,741 1,865,536 1,178,889 668 4,369,166 2,589,125 1,452,411 712	1,837 3,918,039 3,691,457 49,426 403,080 454,178	3,828,362 5,200,410 11,94 423,719 528,196 1,03 430,464 577,000 1.43	44,691 24,900,111 32,681,622 35,848 2,138,073 2,617,301 37,016 3,499,214 4,590,908	26,891,596 24,525,004 19,615,784 2,166,552 2,251,811 1,905,659 4,217,782 3,261,717 2,420,366	15,561,691 6,217,087 4,17 1,520,926 623,308 42 1,692,684 619,986 38	76,986 3,785,797 3,540,6 17,510 393,576 379,4 15,012 401,309 387,4	77 5,000,072 11,070,91 29 496,713 1,101,71 41 547,582 1,309,87	19,446,223 N/A 1,712,960 N/A	N/A -18.9% N/A -18.6% N/A -25.3%	-0.1% 2.2% -6.5%	28.3% -4.5% 6.6% 29.0% -6.8% 1.9% 16.5% -13.0% -11.7%	2.6% -7.5% -2.4% -10.5% -11.6% -10.0%	-3.9% -6.0% -5.1% -8.8%	-21.9% -19.9% -27.3%	1-2005 01005 34005 3000 3200 3000 010
Medium C&I Large C&I Total	4,369,166 2,589,125 1,452,411 712 9,051,667 6,554,544 4,330,039 2,571 15,291,684 13,626,795 10,861,356 8,825 61,705,885 44,274,878 29,949,525 19,254	1,643 1,677,653 1,612,780 9,224 7,561,847 7,845,442 4,068 14,013,028 14,006,936	1,747,327 2,029,118 3,90 7,663,018 7,842,603 10,21 14,092,890 16,177,326 28,54	06,915 7,621,224 9,299,137 17,514 13,859,532 15,936,601 41,983 52,018,154 65,125,569	8,235,337 7,447,785 5,535,813 14,894,945 13,898,102 12,555,855 56,406,213 51,384,418 42,033,477	1,692,684 619,986 38 4,234,944 2,026,609 1,45 11,010,029 8,191,904 7,27 34,020,274 17,678,894 13,76	15,650 1,460,162 1,266,7 16,786 7,258,849 7,606,5 11,944 13,299,693 13,180,8	75 1,886,699 3,592,99 79 7,698,322 9,417,68 81 15,629,388 26,493,17	1 5,788,160 N/A 1 12,137,076 N/A 1 41,628,478 N/A	N/A -17.7% N/A -9.1% N/A -16.7%	-15.5% -7.9% -5.1%	-2.2% -21.2% -10.8% -1.8	-9.5% -27.5% -7.5% -0.7% -5.0% -6.5%	-7.0% -8.0% -1.8% -7.8% -3.4% -7.2%	-24.1% -12.4% -20.0%	1.053.000 15.002.007 15.055.007 15.
Billed Total Revenue \$ Residential Low Income Residential	\$35,010,855 \$25,373,381 \$18,235,807 \$11,664 \$3,815,460 \$1,981,289 \$1,259,002 \$823	4,183 \$10,271,171 \$9,375,011 3,287 \$586,925 \$503,591	\$9,776,353 \$540,984 \$767,284 \$13,100,990 \$17,64 \$1,16	44,831 \$31,544,477 \$41,236,780 59,352 \$1,991,161 \$2,386,867	\$32,296,773 \$31,973,555 \$26,914,357 \$1,917,842 \$1,358,880 \$1,297,533	\$23,384,632 \$11,644,057 \$11,03 \$979,342 \$553,841 \$45	19,343 \$9,241,523 \$8,203,3 18,709 \$403,280 \$435,2	95 \$11,511,500 \$17,281,46 57 \$488,968 \$797,03	5 \$30,108,773 \$43,556,626 \$ 1 \$1,338,737 \$2,056,490	1,430,843 -8.7% 5420,234 -64.4%	6.1%	28.2% -0.2% 7.5% -22.2% -32.7% -15.0%	-1.4% -16.1% 19.9% -19.5%	-12.1% -2.1% -36.3% -31.8%	-4.6% -32.8%	[51.077.95] 51.58.95, 51.48.25 [50.110] 518.177 [510.88] [51.57.55] [61.58.40] [61.51.60] [61.45.70] [61.45.70] [61.45.70] [61.45.70] [61.45.70] [61.
Small C&I Medium C&I Large C&I	\$5,139,355 \$3,392,084 \$2,062,324 \$1,218 \$7,151,331 \$5,645,638 \$3,898,858 \$2,737 \$5,096,795 \$4,395,182 \$4,214,261 \$2,641	8,502 \$1,166,155 \$1,025,342 7,896 \$2,328,065 \$2,110,454 1,807 \$52,584,602 \$2,254,855	\$1,081,397 \$1,428,174 \$2,95 \$2,212,348 \$2,787,688 \$3,44 \$2,317,623 \$2,623,804 \$3,18	57,441 \$4,560,233 \$5,497,423 44,815 \$5,749,624 \$7,209,834 86,488 \$5,033,011 \$5,831,381	\$5,069,784 \$4,245,889 \$3,223,618 \$5,935,940 \$5,711,672 \$4,662,598 \$5,110,498 \$5,032,683 \$4,125,936	\$2,523,687 \$1,194,096 \$1,16 \$3,869,397 \$2,694,414 \$3,26 \$3,845,959 \$3,359,672 \$2,66	i5,446 \$1,099,290 \$850,4 i5,048 \$2,044,997 \$2,833,9 i6,136 \$2,630,181 \$2,407,8	92 \$1,194,619 \$1,981,92 17 \$2,417,620 \$3,198,46 58 \$3,365,183 \$3,321,24 19 \$18,977,890 \$26,580,12	\$3,949,791 \$6,046,854 \$ \$5,403,120 \$7,397,260 \$ \$1 \$4,848,075 \$5,878,824 \$ \$45,648,495 \$64,936,054 \$1	.387,515 -17.4% .237,603 -20.1% .942,579 -1.3% .418,774 -14.0%	-5.0% -17.4% -6.1%	22.4%2.0%0.1%0.8%1.6% - 37.7%8.7% - 27.2% - 3.2%	7.2% -21.4% -3.1% 28.1% 16.6% 3.9%	-16.4% -33.0% -13.3% -7.2% 28.3% 4.2%	-13.4% -6.0% -3.7%	\$593.466 \$158.4663 \$463.363 [\$24.060 [\$759] \$73.848 (\$22.905) \$233.555 [\$975.200]\$500.442] \$15.495.63 [\$683.046] \$526.01 [\$44.02] \$376.93 [\$66.557] \$51.556 [\$70.066 [\$10.663] \$10.555.01 [\$10.550.01 [\$10.550.01] \$10.550.01 \$10.550.01 [\$10.550.01] \$10.550.01 \$10.550.01 \$10.550.01 \$10.550.
Supplier Receivables Purchased (for EDCs)(1) Residential Low Income Residential	330,215,750 340,767,514 325,610,252 315,063		313,328,703 320,707,540 328,740	2,327 340,670,303 302,102,264	30,30,033 340,322,073 340,223,042	33,003,018 315,446,000 316,57	4,002 313,419,272 314,750,5	310,917,030 320,300,12	7 - 7 - 7	74.5,714			- T			
Small C&I Medium C&I Large C&I		=		: = = = = = = =	==			=======================================	-		= = = [=	=======================================	=		= = = = = = = = = = = = = = = = = = = =	
Total Total Revenue Billed \$ (Line 11 + Line 12) Residential	\$35,010,855 \$25,373,381 \$18,235,807 \$11,664	4,183 \$10,271,171 \$9,375,011	\$9,776,353 \$13,100,990 \$17,64	14,831 \$31,544,477 \$41,236,780	\$32,296,773 \$31,973,555 \$26,914,357	\$23,384,632 \$11,644,057 \$11,03	9,343 \$9,241,523 \$8,203,3	95 \$11,511,500 \$17,281,46	5 \$30,108,773 \$43,429,290 \$,430,843 -8.7%	6.1%	28.2% -0.2% 7.5%	-1.4% -16.1%	-12.1% -2.1%	-4.6%	[510][299] 1.540,975 5.148,825 [05,136 748,172 [131,488 [1,572,558] (1,592,40] 065,365 [1,485,74]
Low Income Residential Small C&I Medium C&I	\$3,815,460 \$1,981,289 \$1,259,002 \$823 \$5,139,355 \$3,392,084 \$2,062,324 \$1,216 \$7,151,331 \$5,645,638 \$3,898,858 \$2,737	3,287 \$586,925 \$503,591 8,502 \$1,166,155 \$1,025,342 7,896 \$2,328,065 \$2,110,454	\$540,984 \$767,284 \$1,16 \$1,081,397 \$1,428,174 \$2,95 \$2,212,348 \$2,787,688 \$3,44	59,352 \$1,991,161 \$2,386,867 57,441 \$4,560,233 \$5,497,423 44,815 \$5,749,624 \$7,209,834	\$1,917,842 \$1,358,880 \$1,297,533 \$5,069,784 \$4,245,889 \$3,223,618 \$5,935,940 \$5,711,672 \$4,662,598	\$979,342 \$553,841 \$45 \$2,523,687 \$1,194,096 \$1,16 \$3,869,397 \$2,694,414 \$3,20	18,709	57 \$488,968 \$797,03 92 \$1,194,619 \$1,981,92 17 \$2,417,620 \$3,198,46	1 \$1,338,737 \$2,062,098 1 \$3,949,791 \$6,021,968 \$ 8 \$5,403,120 \$7,393,448 \$	\$420,234 -64.4% ,387,515 -17.4% ,237,603 -20.1%	-34.5% -5.0% -17.4%	-22.2% -32.7% -15.0% 22.4% -2.0% -0.1% -0.8% -1.6% 37.7%	7.2% -21.4% -3.1% 28.1%	-36.3% -31.8% -16.4% -33.0% -13.3% -7.2%	-32.8% -13.4% -6.0%	(52,465.50) (68,756) (775.60) (769.446) (82,16) (100.111) (105.72) (273.14) (372.271) (602.44) (502.46) (502
Total \$ Revenue (Payments) Received (2) Residential	\$55,030,795 \$44,395,182 \$4,214,201 \$2,641 \$56,213,796 \$40,787,574 \$29,670,252 \$19,085	5,676 \$16,936,919 \$15,269,253	\$15,928,705 \$20,707,940 \$28,40 \$10,070,266 \$11,290,062 \$12,35	55,033,011 55,831,381 02,927 \$48,878,505 \$62,162,284	\$50,330,835 \$48,322,679 \$40,224,042 \$ \$31,488,029 \$32,809,496 \$77,018,896	\$3,845,959 \$3,359,072 \$2,00 \$34,603,018 \$19,446,080 \$18,57	10,136 52,630,181 52,407,8 14,682 \$15,419,272 \$14,730,9 16,790 \$10,181,671 \$9,493,7	58 53,305,183 53,321,44 19 \$18,977,890 \$26,580,12	\$45,648,495 \$64,783,376 \$1	,942,579 -1.3% ,418,774 -14.0%	-1.4%	-8.7% - 27.2% - 3.2%1.5%2.0%1.1%	10.0%	-9.0%2.0%	-3.7% -6.6%	1/2,000 1/2,
Low Income Residential Small C&I Medium C&I	\$1,391,045 \$2,684,383 \$1,487,031 \$2,127 \$5,478,936 \$4,677,910 \$3,281,358 \$1,816 \$7,250,633 \$6,679,212 \$5,376,710 \$3,311	7,939 \$1,088,859 \$500,832 6,354 \$1,315,954 \$1,094,890 1,700 \$2,619,690 \$2,347,389	\$477,199 \$553,953 \$45 \$965,720 \$1,084,196 \$1,19 \$1,988,218 \$2,434,946 \$2,36	53,458 5724,434 51,354,512 98,136 \$2,647,050 \$4,724,915 51,970 \$4,233,005 \$6,358,231	\$2,931,678 \$1,078,181 \$919,696 \$4,495,689 \$4,676,193 \$3,131,551 \$5,867,968 \$6,152,803 \$4,269,376	\$1,029,702 \$674,670 \$55 \$3,225,247 \$2,183,351 \$1,31 \$4,731,682 \$3,414,896 \$2,42	0,539 \$396,152 \$632,9 4,597 \$1,121,861 \$1,201,6 13,654 \$2,131,642 \$2,116,4	29 \$338,398 \$342,88 22 \$1,103,216 \$1,258,80 87 \$2,152,170 \$2,313,24	2 \$470,533 \$2,145,773 3 \$2,202,191 \$3,768,462 \$ 5 \$3,412,202 \$5,259,510 \$	\$249,154 -22.5% ,105,628 -14.7% .507.554 -15.1%	-65.7% -33.1% -36.1%	-30.8% -68.3% -49.4% -1.7% 20.2% -0.1% -12.0% 3.1% -7.5%	20.9% 32.6% 2.5% 24.4% -9.2% 6.5%	-38.9% -24.4% 1.8% 5.1% -11.6% -2.1%	-35.0% -16.8% -19.4%	0.107/17 0.06374 47/29 7.16420 7.164
Large C&I Total # Revenue (Payments) Received	\$5,033,693 \$4,438,891 \$4,351,069 \$2,838 \$55,334,574 \$50,537,446 \$38,365,376 \$25,918	8,549 \$2,347,740 \$2,741,400 8,352 \$20,225,632 \$17,505,465	\$1,832,766 \$2,841,882 \$1,98 \$15,334,170 \$18,205,038 \$18,35	34,507 \$3,803,117 \$4,943,783 51,281 \$33,804,099 \$49,684,577	\$5,258,266 \$4,693,411 \$3,294,335 \$50,041,630 \$49,410,084 \$38,633,855	\$4,926,114 \$3,008,563 \$2,78 \$38,259,133 \$28,268,641 \$19,78	15,844 \$2,669,934 \$2,757,8 11,424 \$16,501,259 \$16,202,6	87 \$2,623,916 \$2,671,67 75 \$16,493,925 \$18,695,79	5 \$2,907,475 \$5,291,257 \$28,520,810 \$45,978,551 \$1	5945,256 -6.8% ,850,160 -10.7%	-25.8% -23.6%	13.2% 6.0% 18.7% -0.3% 9.1% -2.2%	-2.6% 50.5% -5.7% 5.7%	-7.7% 34.6% -9.4% 1.9%	-23.6% -15.6%	
Residential Low Income Residential Small C&I	185,198 185,039 189,379 171 15,994 22,455 18,968 22 16,683 16,589 18,041 15	1,162 194,813 188,339 3,829 20,927 17,772 5,542 17,534 17,422	183,726 205,501 18 17,573 18,774 1 16,048 18,739 1	33,651 206,003 210,961 16,967 18,889 21,791 15,825 18,222 24,689	195,069 209,156 196,489 34,516 23,605 20,744 17,758 18,240 15,411	194,099 202,340 20 22,874 18,940 1 17,293 17,714 1	19,356 195,2 19,243 17,692 19,5 18,388 18,100 18,4	48 202,422 193,34 91 16,789 16,07 48 18,235 16,67	200,835 198,771 3 16,207 23,856 2 17,707 21,321	45,849 12.9% 3,555 47.6% 4,263 9.3%	-7.6% -7.1%	2.5% 18.2% 4.4% 20.6% -20.5% 8.0% -4.1% 14.0% 4.9%	4.8% 6.3% -0.5% 11.5% 3.9% 15.0%	-1.5% 5.3% -10.6% -5.3% -2.7% 5.4%	-2.5% -14.2% -2.8%	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
Difference Returner Billed and Received Revenue	16,683 16,589 18,041 15 5,123 5,031 5,639 4 791 801 915 223,789 229,915 232,942 216 c (Line 13 - Line 14)			4,633 5,677 7,328 654 941 1,020 21,730 249,732 265,789	5,151 5,422 4,284 829 849 649 253,323 257,272 237,577		859 836 9 17,279 239,486 239,8	19 5,296 4,75 26 814 73 32 243,556 231,57	3 721 953 0 240,198 251,188	220 7.3% 55,250 15.0%	-14.8% -19.0% 3.3%	-2.6% -8.6% 0.4% 3.2% 13.3% 3.2%	-6.1% 20.1% 4.2% 7.6%	-15.3% 12.8% -2.6% 4.4%	-2.8% -16.7% -23.4% -3.8%	58 (155) 1 (24) 1 (25)
Residential Low Income Residential Small CBI Medium CBI Large CBI Total	(\$1,169,413) (\$6,683,669) (\$5,633,402) (\$4,155 \$2,424,415 (\$703,093) (\$228,029) (\$1,304 (\$339,580) (\$1,285,826) (\$1,219,034) (\$597	9,627] (\$2,582,219) (\$1,445,943) 4,652), (\$501,933), \$2,759 7,852) (\$149,799) (\$69,548)	(\$293,913) \$1,810,928 \$5,29 \$63,785 \$213,331 \$71 \$115,677 \$343,978 \$1.75	91,622 \$9,147,982 \$8,933,644 15,894 \$1,266,728 \$1,032,355 59,305 \$1,913,183 \$772,508	\$808,744 (\$835,941) (\$104,540) (\$1,013,836) \$280,699 \$377,837 \$574,094 (\$430,304) \$92,067	(\$961,756) (\$7,343,103) (\$1,66 (\$50,360) (\$120,830) (\$5 (\$701,561) (\$989,255) (\$14	(\$940,147) (\$1,290,3 (\$1,830) \$7,128 (\$197,6 (\$1,51) (\$22,571) (\$351.1	55) \$1,235,275 \$5,206,12 72) \$150,570 \$482,63 30) \$91,403 \$725.54	\$ \$8,425,854 \$13,978,027 \$ 3 \$737,463 (\$87,635) 7 \$1,399,003 \$2,272,351	.388,275 -28.5% 5171,080 -88.4% 5281,887 26.7%	-98.4% -153.7% -107.2%	-82.9% 76.5% -35.4% -77.9% -90.7% -89.7% 1 -42.4% 65.5% -0.4%	35.0% 339.0% 58.4% -409.9% 67.5% -403.5%	-31.8% -1.6% -29.4% -32.6% -58.8%	-7.9% -41.8% -26.9%	\$333.07\$ 6.575.128 4.074.60 10.182.00 \$14.771\$ 95.795 \$86.420 \$175.631 \$8.440 \$172.10\$ \$12.171\$ \$1.003.00 \$17.00 \$12.00 \$
Medium C&l Large C&l Total	(\$99,302) (\$1,033,575) (\$1,477,852) (\$573,563,102 (\$43,709) (\$136,807) (\$196,8379,222 (\$9,749,872) (\$8,695,124) (\$6,832	3,804) (\$291,624) (\$236,935) 6,741) \$236,862 (\$486,545) 2,675) (\$3,288,713) (\$2,236,212)		82,845 \$1,516,619 \$851,603 01,981 \$1,229,895 \$887,598 51,647 \$15,074,406 \$12,477,708	\$67,972 (\$441,130) \$393,222 (\$147,768) \$339,272 \$831,601 \$289,205 (\$1,087,404) \$1,590,187	(\$961,756) (\$7,343,103) (\$1,66 (\$50,360) (\$120,830) (\$5 (\$701,561) (\$989,255) (\$14 (\$862,285) (\$720,482) \$78 (\$1,080,155) \$351,108 (\$11 (\$3,656,116) (\$8,822,561) (\$1,20	(\$86,645) \$717,4 (\$39,753) (\$350,0 (6,742) (\$1,081,987) (\$1,471,7	30 \$265,450 \$986,19 \$741,267 \$1,023,39 \$60 \$2,483,965 \$8,423,90	7 \$1,714,194 \$2,134,280 \$ 0 \$2,292,304 \$585,963 \$ 0 \$14,568,818 \$18,882,986 \$	\$730,049 344.2% \$,997,323 437.7% \$,568,614 -223.7%	-138.0% -2002.6% -116.3%	3.78 3.78	63.4% 220.1% 91.8% -172.2% 51.6% -347.5%	-24.7% -8.9% 439.9% -14.9% -0.8% -16.2%	13.0% 86.4% -3.4%	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$
Customers on Arrearage Mgmt/Forgiveness Plans Residential Low Income Residential	1 1 261 282 331	312 304 313 1,149 1,159 1,172	292 284 1,108 1,054	259 235 223 960 878 826	204 195 187 788 764 760	161 131 715 608	98 777 652 536 4	56 68 68 99 410 38	7 76 87 2 331 291	85 -25.3% 277 17.0%	-22.7%	-49.8% -58.0% -67.8% -29.4% -47.1% -43.7% -3.7%	75.4% -77.4% 54.3% -55.0%	-76.1% -74.1%	-67.7% -62.3% 0.0%	
Small C&I Medium C&I Large C&I Total		1461		1219		876	750 612	55 - 478	407 - 270	0.0% 0.0% 0.0%	0.0% 0.0% 0.0%	0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0%	0.0%	
Customers Disconnected for Non-Payment Residential Low Income Residential		134 62 120 27 32 13 27		1	992959947 17151		750 613 5	0 0 0	0 0 0	0 1400.0% 0 -33.3%		-34.3% -49.4% -48.7% -100.0% -	00.0% -100.0% 00.0% -100.0%	100.0% -100.0% 100.0% 0 nk	0.0%	- 41
Small C&I Medium C&I Large C&I	1 50 36 14 15 15 15 15 15 15 15			10 2 6				0 18 1 0 1 1		0 -78.9% 0 -100.0% 0 0.0%	-100.0% -100.0% 0.0%	-100.0% -100.0% -100.0% -1 -100.0% -0.0% -100.0% -1 -0.0% -0.0% -100.0% -1 -100.0% -100.0% -1	00.0% -100.0% 0.0% 0.0% 0.0%	500.0% -80.0% 0.0% 0.0% 0.0% 0.0%	-50.0% -50.0%	
Residential	4,871 5,617 6,513 6	6,784 6,595 6,311	193 98 5,977 5,519 5,519	11 6 6 4,639 4,496 4,299		2,929 3,220	3,4122,9842,9	0 20 10 3,350 3,60	3 7 7 5 3,389 3,394	0 -22.2% 3,539 -4.0%	-100.0% -40.2%	-100.0% -100.0% -100.0% -1 -55.0% -52.5% -48.3%	00.0% -100.0% 52.7% -51.3%	-79.6% -72.7% -39.3% -22.3%	-50.0%	
Low income Residential Small C&I Medium C&I Large C&I		65 56 46	1,643 1,705 29 29 20 15 15 15 15 15 15 15 15 15 15 15 15 15	1,554 1,454 1,267 40 43 48		82 108	126 109 1	36 631 65 44 176 15	3 137 146	549 -42.5% 149 -37.0%	-59.8%	-67.1% -63.3% -55.2% - 20.6% 66.2% 125.0% 1	60.4% -63.1% 37.0% 396.6% 85.0% 120.0%	-63.0% -58.2% 506.9% 282.5% 220.0% 207.1% 0.0%	-62.8% 218.6% 112.5%	1907 1827 1,237 1,129 1831 1,683 1,027 1,074
Total Current A/R Residential	- 10 - 11 - 11 - 11 - 5,270 - 7,160 - 8,435 - 8 \$24,536,142	1747 65 078 107 65 514 750	\$7,000 \$44 \$7,806 146 \$14.43	73 979 631 135 053 636 004 000		1 1	1 1	1 1	3 34 41 7 7 4 8 4,108 4,102 5 \$19,166,959 \$32,166,850 \$3				52.8% -51.6%	-42.0% -28.6%	-31.6%	[54,115,100], 1,837,632, 1,837,638, (1,68,10), 1,000,101, 70,765, 700,100, 700, 700, 700, 700, 700, 700,
Low Income Residential Small C&I Medium C&I	\$3,493,717 \$1,573,701 \$967,014 \$5575 \$3,663,163 \$2,244,719 \$1,325,301 \$857 \$4,907,926 \$3,551,606 \$2,446,533 \$1.785	5,532 \$373,305 \$399,484 7,290 \$648,863 \$685,487 9,006 \$1,441,078 \$1,324,570	\$443,889 \$565,131 \$92 \$697,801 \$806,551 \$1,81 \$1,569,761 \$1,757,928 \$2.73	27,007 \$1,486,557 \$1,961,164 14,799 \$3,097,114 \$3,727,656 35,596 \$4,142,713 \$4,618,656	\$1,312,359 \$1,109,048 \$1,009,276 \$ \$3,747,473 \$2,882,196 \$2,416,192 \$4,489,686 \$3,703,538 \$3,600.527	\$801,553 \$424,558 \$36 \$1,614,758 \$799,257 \$68 \$2,597,682 \$1,619,086 \$1.33	\$342,016 \$385,2 \$4,502 \$708,602 \$654,2 \$0,770 \$1,433,212 \$1.276.8	\$387,203 \$704,68 \$46 \$387,203 \$704,68 \$4 \$850,366 \$1,551,38 \$3 \$1,623,689 \$2,496.24	\$1,022,111 \$1,659,981 \$ \$2,671,320 \$4,715,675 \$ \$3,774,346 \$5,792,821 \$,645,056 -68.3% 1,808,476 -21.3% 1,182,961 -24.5%	-35.9% -7.6% 1.4%	-17.1% - 26.2% - 21.1% - 21.2% - 25.2% - 2.1% - 25.2% - 2.1% - 25.2% - 2.1% - 25.2% -	14.4% -13.2% -6.2% -18.7%	5.0% -10.8% -24.0% -24.0% -14.5% -7.6% -8.7%	-31.2% -13.7% -8.9%	[54,157,50] 1,341,647, 1,389,488 [-68,159] 1,000,159 [-277,177] (517,365) 366,571 [1,556,507] (72,307) [1,644,645] (72,307) [1,644,645] (72,307) [1,644,645] (72,307) [1,644,645] (72,307) [1,644,645] (72,307) [1,647,647] (72,307) [1,647,645] (72,307) [1,647,645] (72,307) [1,647,645] (72,307) [1,647,645] (72,307) [1,647,645] (72,307) [1,647,645]
Large C&I Total Collection Effectiveness	\$2,636,702 \$2,236,176 \$1,531,388 \$1,366 39,237,650 \$25,970,176 \$17,663,440 \$12,990	6,618 \$1,516,664 \$844,734 0,192 \$9,958,107 \$9,769,034	\$1,203,357 \$1,237,119 \$1,96 \$10,915,452 \$12,262,875 \$21,91	55,837 \$3,192,934 \$3,251,478 16,116 \$33,054,371 \$39,653,862	\$2,631,929 \$2,559,201 \$33,418,983 \$38,067,987 \$30,674,345 \$28,646,574	\$2,162,061 \$1,924,961 \$93 \$22,456,745 \$12,621,250 \$10,31	18,294 \$1,624,483 \$1,470,0 17,292 \$10,880,339 \$10,249,7	47 \$1,544,723 \$2,362,48 39 \$12,698,998 \$20,020,76	\$3,872,162 \$3,827,557 \$ 5 \$30,506,898 \$48,162,884 \$5	,540,994 -2.9% ,577,334 -21.8%	52.9% 10.3%	41.2% 40.9% 38.1% 27.1% -2.8% 3.6%	92.3% 22.2% 11.4% -6.1%	24.9% 20.2% 3.6% -8.6%	21.3%	057.00 1.12.00 00537 00530 574.70 777.70 26.00 570.01 00501 0
Total Current A/R Residential Low income Residential Small Cal Medium Cal Logs Cal	9,000,171 9,000,000,001 9,000,001 9,000,001 9,000,001 9,000,001 9,000,001 9,000,000,001 9,000,001 9,000,001 9,000,001 9,000,001 9,000,001 9,000,00	49.2% 45.6% 40.4% 29.9% 19.2% 9.7% 73.9% 70.9% 68.1%	41.2% 48.2% 9.0% 10.7% 72.5% 72.5%	42.6% 61.9% 65.0% 8.7% 17.1% 13.8% 77.6% 84.3% 81.7%	56.3% 58.0% 48.1% 34.5% 16.9% 13.8% 78.7% 73.7% 56.5%	46.5% 38.9% 9.7% 64.5% 54.2% 71.3%	34.4% 27.2% 26 4.6% 8.0% 10 49.3% 43.8% 49	2% 27.5% 31.8 9% 12.8% 8.2 4% 53.3% 55.1	6 42.8% 46.9% 15.9% 22.4% 6 68.8% 71.5%	\$0 \$0 \$0	-22.6% -50.8% -28.2%	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	32.8% -36.3% 17.5% 21.7% 35.7% -27.0%	-42.9% -25.3% 20.6% -5.5% -29.0%	-30.8% -6.9%	
	80.0% 78.1%	71.9% 71.4% 89.2% 81.2% 87.0% 52.7% 47.3% 43.6%	77.0% 26.6% 41.6% 48.7%	80.1% 84.6% 85.3% 44.4% 61.0% 64.6%	79.5% 78.0% 61.1% 85.2% 78.3% 61.4% 60.0% 58.8% 47.1%	84.0% 73.2% 50.1% 41.0%	05.5% 61.1% 69 61.3% 64.9% 68 36.8% 30.3% 31	78 64.6 8% 78.1% 69.7 9% 33.4% 34.5	69.6% 82.1% 51.5% 45.4% 51.5%	\$0 21.7%	-23.6% -25.4% -23.8%	-8.5% -10.2% -3.4% 0.6% -17.9% -24.4% -13.6% -22.1% -22.0%	25.4% -10.7% 30.5% -23.3%	-10.1% -4.8% -9.8% -13.0% -31.5% -22.2%	-1.2% -17.7% -25.6%	1438 4 6.98 1 1238 2.28 1029 148 7.38 3.38 5.58 1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2
Footnotes (if necessary)																

COMBINED

Footnotes (if necessary)

Summed on billing month rather than calendar month.
 Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.